



Focused on innovation towards total satisfaction

About “Customers”

Indkom Engineering is a leader in the electrical manufacturing industry in market. Their goal is to place **Indkom's** brand at the purchasing agents fingertips. The ever changing needs of the market, including long lead times, product obsolescence, failed delivery dates and lack of customer service, have become a daily dilemma for every component buyer.

At **Indkom Engineering**, they focus on solving these problems for customer. Customer can expect reliability, fast quotations, immediate delivery, and exceptional prices. **Indkom Engineering** offers all of these benefits and more.

All the latest standards and regulations are complied with to ensure efficient and safe equipment is supplied on time and to your budget. Many customers come back time and time again - a true testament to the quality and integrity of our products and design.

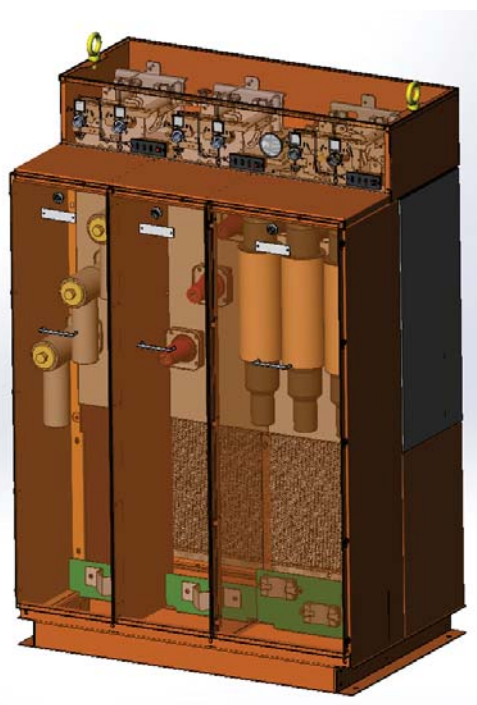
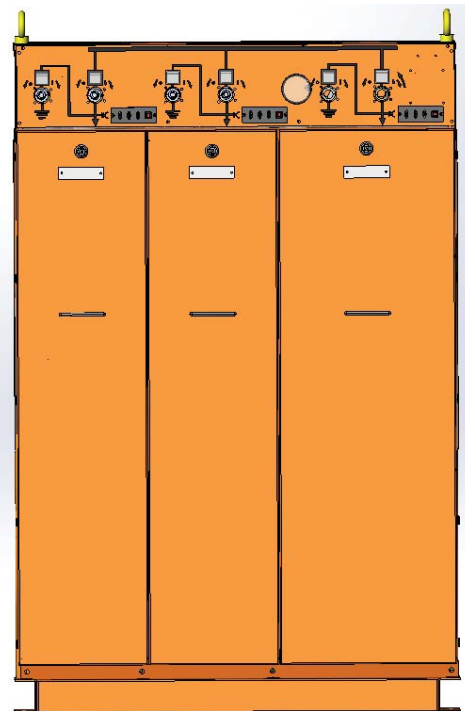
From design, through manufacture, to installation and client support, Indkom has experienced, professional engineers on hand to assist their customers at every stage.

<http://indkom.com.my>



Why IME

IME always provide good service and support”



Success Metrics

i. Time Saving

50% of time saving over previous CAD, and the designers can finish their work faster.

ii. Cost Saving

Reduce 30% of prototype cost, the assembly analysis enable designer to check on overall design virtual.

iii. Competency

become more competent compare to other competitor in the market, able to win more projects even through the project cycle time is reduce.

iv. Quality

Ability to create creative and innovative design, and at the same time increase the product quality.

↳ Industry:

Electrical Engineering (Switch gear)

Previous CAD (*years of using*) :

AutoCad

Product(s) Used (*years of using*) :

SolidWorks since 2009

Challenge

i. Design Error

Unable to get the right design at the first time, design can be only finalized with many revisions.

ii. Design Visualization

Hard to imagine the concept of whole design.

iii. Product Launch Time

Marketing unable to promote the product to customer / prospect at early stage of product development, need to wait prototype.

iv. User Skill

Spend more time in designing instead of drafting.

Solution

- SolidWorks is user friendly, short learning cycle, and easy to master it.
- Assembly analysis – Interference detection, collision detection, clearance specification and etc, reduce the design error.
- Marketing / sales personal can show the 3D product to customer during product development stage, shorten the product launching cycle.

About IME Technology

IME TECHNOLOGY is the most established SolidWorks Certified Sales, Training and Support Centre in this region with 19 years of experiences that we learned from our customers. Through innovation, we are committed in providing a wide range of professional services to our valued customers. Leading by 2 SolidWorks Elite Engineers and backup by 8 certified SolidWorks expert (CSWE), IME technical support team will ensure the partnership between SolidWorks, IME and our customer will grow, shine and sustain. Our complete total solutions include 3D design, Analysis, flow simulation, Data Management, technical documentation and training services. Get the best solution from the best provider in Malaysia.



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